

## **Gas Weather Normalization Adjustment (WNA)**

Weather can be unpredictable. And here in South Carolina, winter weather patterns can vary yearly, weekly and even daily. It's not uncommon to go from extremely cold temperatures to much warmer ones.

And when it comes to operating our natural gas system safely and reliably, certain costs are fixed regardless of the weather and how much natural gas is consumed.

Now, natural gas usage is heavily tied to weather particularly during the winter heating season. So, from November through April, Dominion Energy uses the Weather Normalization Adjustment, or WNA to help cover its fixed costs and balance the weather-driven effects from your gas bill. Here's how it works.

If the weather is colder than normal, you're naturally going to use more gas to stay warm. With WNA, Dominion Energy is able to give back the extra revenue brought in and provide a reduction to your bill.

If the weather is warmer than normal, you'll probably use less gas which means less gas revenue to cover fixed costs associated with everything from pipelines, meters, business facilities, system maintenance, and billing systems. WNA will apply an adjustment on your bill to cover those costs.

The WNA does two things: it's there to help control your high gas bills during extremely cold weather and it also helps Dominion Energy cover fixed costs associated with the safe and reliable operation of our natural gas system.

For additional information regarding WNA, please refer to the questions and answers below.